

Auszug Horwin Garantiebedingungen zur Information. Bitte vor Kaufabschluss durchlesen und unterschreiben.

Warranty Standards of Spare Parts

Item	Spare Parts	Warranty Scope	Warranty Period
Vehicle Body	Frame, handle	When the vehicle is used within the normal load and road range, there is natural snap, desoldering or fracture on the vehicle	24 months
	Front/rear hub, front/rear shock absorber, chain, chain wheel, tire, steering column	When the vehicle is used within the normal load and road range, there is natural snap, desoldering or fracture on the vehicle (*due to quality problem, the tire is bulged or cracked)	12 months
	Saddle, battery charging interface, single and double stands, rear pedal assembly and side stand induction switch		6 months

Item	Spare Parts	Warranty Scope	Warranty Period
Vehicle Body	Painted plastic parts, electroplated parts, handrails	The painted surface is seriously chipped, faded, blistered and cracked	6 months
	Front brake assembly, rear brake assembly and disc brake		9 months
Electrical parts	Non-fast charger (accessory delivered with the vehicle)	Due to product reasons, the performance failure or quality problem occurs and cannot be repaired	24 months
	Fast charger		12 months
	Controller, display instrument. Handle, main cable, flasher, horn and remote alarm. Electric door lock (including auxiliary lock and key) DC-DC converter and combination switch		
	Headlight assembly, rear taillights, side lamps and turn signals		
Motor	Motor	Phase loss, burning, demagnetization and other quality problems that are not caused by the external forces	24 months or 20,000 kilometers (whichever comes first)

Item	Spare Parts	Warranty Scope	Warranty Period
Vehicle Body	Painted plastic parts, electroplated parts, handrails	The painted surface is seriously chipped, faded, blistered and cracked	6 months
	Front brake assembly, rear brake assembly and disc brake		9 months
Electrical parts	Non-fast charger (accessory delivered with the vehicle)	Due to product reasons, the performance failure or quality problem occurs and cannot be repaired	24 months
	Fast charger		12 months
	Controller, display instrument. Handle, main cable, flasher, horn and remote alarm. Electric door lock (including auxiliary lock and key) DC-DC converter and combination switch		
	Headlight assembly, rear taillights, side lamps and turn signals		
Motor	Motor	Phase loss, burning, demagnetization and other quality problems that are not caused by the external forces	24 months or 20,000 kilometers (whichever comes first)

Item	Spare Parts	Warranty Scope	Warranty Period
Battery	Battery	<p>In the specified use environment, the lithium battery is used after being charged and is not impacted by external force. (The range of the environment temperature at which the lithium battery can be charged is 0°C~35°C, and the range of the environment temperature at which the lithium battery can be used is -10°C~45°C. In low temperature environment, the capacity of lithium battery will be deteriorated at different degrees. Specifically, the available capacity is 70% at -10°C, 85% at 0°C and 100% at 25°C) If the battery voltage is abnormal and cannot be charged, and the discharge meter detects that the capacity is less than 70%, we will provide three-guarantee service to users. (If the battery cannot be cycled, the three-guarantee period for the replaced battery is calculated as the remaining three-guarantee period of the original battery)</p>	<p>24 months or 20,000 kilometers (whichever comes first)</p>

Gelesen und zur Kenntnis genommen

Name:

Ort und Datum: